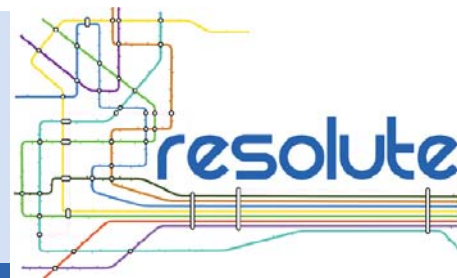# Newsletter 3

October 2016

Interactive workshop & training on "European Resilience Management Guidelines"

RESOLUTE organized its second workshop in Athens, Greece, on 19th October 2016, aiming at engaging operators and stakeholders in the application of the European Resilience Management Guidelines, while testing and exchanging on the future Collaborative Resilience Assessment and Management Support Systems via focus groups and usability tests.

The workshop was also the occasion to present the pilot test plans for Athens and Florence to the audience in order to receive feedback on their preparation.

The aims of this second event were to present RESOLUTE and its objectives to all the related stakeholders, as well as to open the discussion around the specific issues of European Resilience Management Guidelines and Collaborative Risk Assessment and Management Support System and to ease exchange of ideas on these issues both among project participants and with external local stakeholders. Moreover, the workshop aimed at the engagement of local stakeholders, Athens being one of the testing locations of the project.

More particularly, the workshop focused on:

- The Resilience concept applied to urban transport;
- Presentation and feedback on the European Resilience Management Guidelines (ERMG)
- Introduction to Collaborative Risk Assessment and Management Support System (CRAMSS);
- Gathering feedback on the Collaborative Risk Assessment and Management Support System via focus groups;
- Acquiring feedback on the Collaborative Risk Assessment and Management Support System usability via individual usability tests.

The 2nd RESOLUTE workshop, bringing together 62 main local stakeholders such as: Critical Infrastructure managers, decision makers, first responders, as well as scientists involved in resilience and risk analysis from various disciplines, aimed at:

- Presenting the first version of the ERMG and gathering first impressions and feedback by the participants
- Gathering feedback on the CRAMSS in order to improve its development and usability
- Engaging stakeholders in the discussion for the CRAMSS requirements

The results and conclusions of this workshop served as a basis for the development, improvement and implementation of CRAMSS, engaging at the same time a number of external stakeholders in the RESOLUTE User Forum.

More about the worshop at http://www.resolute-eu.org.

at Smart City expo

RESOLUTE will be present at the Smart City Expo World Congress from 15 to 17 November in Barcelona, Spain. Meet us at our stand!

More info: http://www.smartcityexpo.com

at DMS 2016 International Conference on Distributed Multimedia Systems

RESOLUTE will present its work and results during DMS 2016 in Salerno, Italy on 25 & 26 November 2016.

More info: http://ksiresearchorg.ipage.com/seke/dms2016/html

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#ERMG

Resolute European Project

RESOLUTE

Join the RESOLUTE project Users Forum!

The RESOLUTE team will develop its Collaborative Risk Assessment and Management Support System (CRAMSS) allowing the use of its already developped European Resilience Management Guidelines (ERMG).

This CRAMSS will take the form of an Emergency Mobile App as well as a Game Based Training App for which a reference group, called Users Forum, is needed in order to test the fucntionalities and give the RESOLUTE team a good feedback to improve the apps.

Your support is needed!

You can join the Users Forum to test the very first release of our applications!

Should you be Decision Makers, Critical Infrastructure Managers, Scientists, First Responders like Fire Fighters or Civil Protectsion, Business Operators or Citizens, your support will be very welcome.

Apply by filling the contact form at : http://www.resolute-eu.org